

Standard 7

This resource maps CareSearch resources, evidence and knowledge to the National Palliative Care Standards and the NSAP Quality Elements. CareSearch has developed this resource to assist Services to develop their Quality Improvement Action Plan based on their Key Improvement Area priorities identified at the end of their NSAP self assessment snapshot.

When to use this resource:

After you have completed your NSAP self assessment snapshot you will receive your NSAP Self Assessment Interim Report and Results Report. Your next NSAP steps are to create a Quality Improvement Action Plan (QIAP) based on these reports, your strategic plan, latest palliative care evidence and other quality programs you are involved in (eg PCOC). This resource assists your Service to source the latest evidence for the quality improvement initiatives your Service will undertake, the main goal is to prevent Services 'reinventing the wheel'.

How to use this resource:

This resource includes some suggested reading and resources that may assist your Service to develop your Quality Improvement Action Plan. Evidence on relevant Standards is found within the Systematic Review Collection, the PubMed Topic Searches and the Clinical Practice Pages. Always consider the GP hub, Allied Health and Nurses' hub for further relevant or contextual information. Refer patients and families to relevant pages or resources written especially for them.

Instructions for use:

- Electronically go straight to the hyperlinks for the information
- As a hard copy use the words underlined in the search engine in CareSearch

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Standard 7: The **Service** has an appropriate philosophy, values, culture, structure and environment for the provision of **competent and compassionate palliative care**.

National Palliative Care Standard		Relevant Evidence (to read)	
Standard 7		CareSearch Review Collection : eg Education and Training, preferred place of death, site of care, models of service delivery Palliative Care PubMed Searches : eg, models of service delivery	
NSAP Quality Element	Location of health professional resources (to read)	Location of consumer resources (to recommend)	Things that you can do
7.1	The organisation has a written philosophy and objectives which are incorporated into clinical practice.	Clinical Evidence /Service Delivery Evidence / Models of Service Delivery	
7.2	When appropriate care is provided in the setting preferred by the patient and their family.	What is Palliative Care / Understanding Palliative care / Preferred Place of Death	For Patients, Carers and Families / At the End / Place of Care, Place of Death

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NSAP Quality Element		Location of health professional resources <i>(to read)</i>	Location of consumer resources <i>(to recommend)</i>	Things that you can do
7.3	The care setting provides an appropriate environment to support patient and family interaction and comfort. This should include as a minimum privacy, flexible or open visiting hours, and space for families to visit.		For Patients, Carers and Families / How To Care / Supporting carers / Tips for Visitors	
7.4	The care setting provides a safe environment for patients, families and staff.			
7.5	The national palliative care Standards form part of the organisation's education and training program.			

NSAP would like to acknowledge CareSearch for the work in developing this resource.