

Standard 2

This resource maps CareSearch resources, evidence and knowledge to the National Palliative Care Standards and the NSAP Quality Elements. CareSearch has developed this resource to assist Services to develop their Quality Improvement Action Plan based on their Key Improvement Area priorities identified at the end of their NSAP self assessment snapshot.

When to use this resource:

After you have completed your NSAP self assessment snapshot you will receive your NSAP Self Assessment Interim Report and Results Report. Your next NSAP steps are to create a Quality Improvement Action Plan (QIAP) based on these reports, your strategic plan, latest palliative care evidence and other quality programs you are involved in (eg PCOC) . This resource assists your Service to source the latest evidence for the quality improvement initiatives your Service will undertake, the main goal is to prevent Services 'reinventing the wheel'.

How to use this resource:

This resource includes some suggested reading and resources that may assist your Service to develop your Quality Improvement Action Plan. Evidence on relevant Standards is found within the Systematic Review Collection, the PubMed Topic Searches and the Clinical Practice Pages. Always consider the GP hub, Allied Health and Nurses' hub for further relevant or contextual information. Refer patients and families to relevant pages or resources written especially for them.

Instructions for use:

- Electronically go straight to the hyperlinks for the information
- As a hard copy use the words underlined in the search engine in CareSearch

Standard 2

Standard 2: The **holistic needs of the patient**, their caregiver/s and family, are acknowledged in the assessment and care planning processes, and strategies are developed to address those needs, in line with their wishes.

| National Palliative Care Standard | | Relevant Evidence (to read) | | |
|-----------------------------------|--|--|---|--|
| Standard 2 | | <p>CareSearch Review Collection: eg needs assessment, care pathways, preferred place of death, site of care, symptoms, tools and measures)</p> <p>Palliative Care PubMed Searches: eg, Multidisciplinary Teams</p> | | |
| NSAP Quality Element | Location of health professional resources (to read) | Location of consumer resources (to recommend) | Things that you can do | |
| 2.1 | The first assessment is interdisciplinary, coordinated and documented. | Nurses hub / Clinical / Multidisciplinary Team , | For Patients, Carers and Families / About Palliative Care / Who Provides palliative care / The Role of Health Professionals | |
| 2.2 | Treatment and care are individualised with consideration of the patient's needs and preferences (physical, social, emotional, cultural and spiritual). | The Clinical Evidence / Patient Management section Nurses Hub / Clinical / Care of the Spirit | For Patients, Carers and Families /Living With Illness / Why is Communication Important / Communicating With Health Professionals | |
| 2.3 | The assessment of the patient and family expectations includes preferences for the type and place of care and these are documented. | Clinical Evidence pages /Patient Management / End of Life Care/ End of Life Care in Different Settings | For Patients, Carers and Families At The End/ Place of care and Place of Death | |

Standard 2

| NSAP Quality Element | | Location of health professional resources (to read) | Location of consumer resources (to recommend) | Things that you can do |
|----------------------|---|---|--|---|
| 2.4 | The patient assessment is reviewed and updated on a regular basis based on patient condition and need. | | | |
| 2.5 | Validated clinical assessment tools are used where they are available. | Clinical Evidence / Patient Management / Pain / Assessment Tools , also Service Delivery Evidence / Audit | | Review existing assessment tools for appropriateness. |
| 2.6 | Supplementary element for Level 3 Services: There are arrangements in place that support Level 1 & 2 Services to achieve improved outcomes for patients and carers. | | | |

NSAP would like to acknowledge CareSearch for the work in developing this resource.