



When a resident is nearing the end of life, their families often have questions. These are important conversations that will help to inform them of what is happening and what lies ahead. When you are working with the family of a resident, you may identify someone who could benefit from finding out more. Many families have access to a computer and to the internet, so you could direct them to CareSearch.

CareSearch recognizes that palliative care can affect any one of us at any time, and so the website includes a '[For Patients and Families](#)' section. This area has been written for and reviewed by consumers.

The first section is '[About Palliative Care](#)'. It provides background information, including that palliative care is relevant in many situations and is [not just cancer](#). There is also a page on [why information matters](#), letting people know that they can make better decisions with good quality information.

Within the '[Living with Illness](#)' section there are pages on [emotional challenges](#), including those on [making decisions](#) and [why communication is important](#). These pages help families to understand that they should keep talking to their loved one, to staff and to each other.

Within the '[At the End](#)' section, families they can find a page on [preparing for the end and end of life decisions](#). They will also find information on [changes at the time of death](#), which they might not want to read now but it may be helpful to know it is there. As many families live far away, you may want to direct these relatives to the page on what to do [when you don't live nearby](#).



The '[Bereavement, Grief and Loss](#)' pages include information on [grief and sadness](#), [children and grief and loss](#) and [remembering and recovering](#).

The '[Specific Groups](#)' section has information on [older people](#) as well as [people with dementia](#) that may be of interest to families.

Families can also go to the '[Finding out More](#)' section where they can learn about [sources of information](#), how to ask '[is it trustworthy?](#)' and [using information](#).

For those who don't have access to a computer there is a section called '[Print Resources](#)'. This area provides a series of brochures and handouts that can be printed and given to families. They have also been written specifically for consumers.

It is also worth remembering that all pages on CareSearch are print ready. This means that any information you find can be downloaded or printed and perhaps used to initiate a conversation with a resident or family or to provide them with further reading on a conversation that has been had.