

Standard 5

This resource maps CareSearch resources, evidence and knowledge to the National Palliative Care Standards and the NSAP Quality Elements. CareSearch has developed this resource to assist Services to develop their Quality Improvement Action Plan based on their Key Improvement Area priorities identified at the end of their NSAP self assessment snapshot.

When to use this resource:

After you have completed your NSAP self assessment snapshot you will receive your NSAP Self Assessment Interim Report and Results Report. Your next NSAP steps are to create a Quality Improvement Action Plan (QIAP) based on these reports, your strategic plan, latest palliative care evidence and other quality programs you are involved in (eg PCOC). This resource assists your Service to source the latest evidence for the quality improvement initiatives your Service will undertake, the main goal is to prevent Services 'reinventing the wheel'.

How to use this resource:

This resource includes some suggested reading and resources that may assist your Service to develop your Quality Improvement Action Plan. Evidence on relevant Standards is found within the Systematic Review Collection, the PubMed Topic Searches and the Clinical Practice Pages. Always consider the GP hub, Allied Health and Nurses' hub for further relevant or contextual information. Refer patients and families to relevant pages or resources written especially for them.

Instructions for use:

- Electronically go straight to the hyperlinks for the information
- As a hard copy use the words underlined in the search engine in CareSearch

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Standard 5: The primary **caregiver/s** are provided with information, support and guidance about their role according to their needs and wishes.

National Palliative Care Standard		Relevant Evidence (to read)	
Standard 5		<p>CareSearch Review Collection: eg Pt Carer Training, Carers, Communication, Respite, Social Support</p> <p>Palliative Care PubMed Searches: eg, Carers (all), Carers (young), carer interventions, Supporting carers</p>	
NSAP Quality Element	Location of health professional resources (to read)	Location of consumer resources (to recommend)	Things that you can do
5.1	The assessment of carers identifies their needs, their desired level of involvement and their ongoing willingness and ability to participate in the provision of care.	Clinical Evidence / Family and Carer Evidence	
5.2	Carers are provided with up to date information and resources that are adapted to meet their needs and that inform their participation in care planning and delivery.	Patients, Carers and Families section	Order copies of CareSearch patient carer envelope packages to give to families

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NSAP Quality Element		Location of health professional resources (to read)	Location of consumer resources (to recommend)	Things that you can do
5.3	The provision of patient related information to caregivers is consistent with; <ul style="list-style-type: none"> • the consent and wishes expressed by the patient, or previously specified wishes should the patient no longer be capable of providing such consent • the current amendment of the Commonwealth Privacy Act 1988 • relevant state and territory privacy legislation 		Patients, Carers and Families / Print Resources	
5.4	Effective networks are established with support Services to meet the carers' needs'. (Cross reference to 4.2)	Finding Services / State Resources (for each State and Territory)		
5.5	Carers have adequate support and information to manage emergency and out-of-hours situations.			

NSAP would like to acknowledge CareSearch for the work in developing this resource.