Appendix 12: Case conference evaluation (Families)

Now I would like to ask you about the palliative care case conference you participated in.

1. What did you find most helpful about the case conference?

   _____
   _____
   _____
   _____

2. What could be improved? Is there anything the facility staff could do to make this a better experience for families?

   _____
   _____
   _____
   _____

3. Did you complete the brief family survey prior to the case conference? Y/N/Not sure

   [INTERVIEWER: if no or not sure, explain the form and its purpose: 1 page form asking you to write down any issues/concerns and/or questions so these can be addressed at the palliative care case conference; completed prior to the case conference]

4. Would you recommend the facility continue to use this survey with families? Y/N/Not sure; May I ask your reasoning for this?

   _____
   _____
   _____
   _____

5. Did you raise any issues or concerns at the case conference? Y/N/Not sure

6. If yes, do you feel these issues or concerns were acted upon by facility staff? Y/N/Not sure

7. If no or not sure, could you tell me a bit about that:

   _____
   _____
   _____
   _____

8. Were any questions you had answered to your satisfaction? Y/N/Not sure/I had no questions

9. If no or not sure, could you tell me a bit about that:
   _____
   _____
   _____
   _____

10. Do you feel that your views/wishes were respected during the case conference? Y/N/Not sure

11. If no or not sure, could you tell me a bit about that:
   _____
   _____
   _____
   _____

12. Did you feel you received enough information about your family member's care?
   [ ] More than was needed
   [ ] Less than was needed
   [ ] Right amount

13. Could you provide comment:
   _____
   _____
   _____
   _____

14. Would you recommend the facility continue conducting palliative care case conferences with other families? Y/N/Not sure; May I ask your reasoning for this?
   _____
   _____
   _____
   _____