Caring Communities Program – Project Overview

Organisation: Anglicare NT

Name of Project: Groote Palliative Care Support Service

Length of Project: 2 years

Project Summary:
The project will enable members of a remote indigenous community to access information about palliation in the community. It will facilitate the integration of health and community services providing care to terminally ill people in the region and will provide an opportunity for an indigenous worker to inform the non-indigenous care providers about specific cultural requirements, facilitate interpretation and provide a link between community members and the services (and personnel) they may choose to utilise.

Project Objectives:
1. Develop a culturally appropriate system of integrated service delivery within the local community to deliver palliative care.

2. Use culturally appropriate carer teams to support specific palliative care needs in a remote community.

3. Coordinate and facilitate education in specific palliative issues for support workers, carers and families.

Project Activities:
1. Establishment of representative steering and reference committees.

2. Implementation of community information and outreach sessions.

3. Development of communication protocols between community services and specialist services.

4. Development of feedback mechanisms to evaluate communication strategies.

5. Development of referral processes.

6. Identification and appointment of culturally appropriate personnel.

7. Development of carer teams.

8. Review of process and effectiveness of carer teams.

9. Production of a resource package to be used as a tool to assist communication and development of individual care plans.

10. Review of resource package.

11. Liaison with palliative care teams to develop education resources and strategies.

12. Provision of scheduled training.

13. Review of education strategy.

14. Compilation of final report.