



Planning dementia care through case conferencing

Transcript

Dimity Pond: Engaging GP's in case conferences (short)

The GP really benefits a lot from being involved in the case conference. Everyone's getting on the same page in the case conference. Everyone's working out where they want the care to go. There is a whole lot of issues around values with care which are really important to actually identify. The family carer can talk about their concerns. The staff and the GP together can brainstorm management.

Any sort of verbal communication with staff, with family members, any sort of verbal communication is superior to written notes.

So having a case conference from time to time where I can talk to all the staff including the registered nurse about what I'm thinking about this particular patient and hear what they're thinking about them, I can hear all that as a GP and I can start to address those things.

Getting on the same page about ordinary issues such as medication, why are we giving this medication? So then we can run through the pros and cons of each of the medications. It's good for the staff to know that too and then they can know how much to push the medication if the person doesn't want it and I think a medication review like that with the family is actually a really valuable thing to do.

I had a wonderful lady who loved to walk, loved walking, she'd always walked. She lived up the Blue Mountains out of Sydney and she spent a lot of her younger days walking around. The facility was worried that she might get lost then we had we had a case conference with her son. The facility of course wanted to keep her safe. The result of that case conference was her son looking into getting some electronic tracking device that she had for a while.

So there is a lot of education that can happen in these case conferences.

This is a transcript of Dimity Pond: Engaging GP's in case conferences (short) video. To view the video visit www.caresearch.com.au/DementiaCare