

Access to palliative care support for health professionals

When your local care team needs support, you can get additional help by telephoning State and Territory-based services including the following:

State	Phone Number	Focus	Hours of Operation
Australian Capital Territory	(02) 5124 7578	Paediatric palliative care services	Service hours are: 8:30am–5:00pm Monday–Friday
New South Wales	1800 548 225	Provides professional information, support and advice for palliative care patients, their carers and their families as well as health professionals where similar services do not exist.	Weekdays: 9:00am–5:00pm (AEST). Weekends: 5:00pm Friday–9am Monday. Public holidays: (National and NSW): from 5:00pm the day before to 9:00am the following business day.
Northern Territory	(08) 8951 9198 Alice Springs (08) 8922 7962 Darwin	In-patient and outpatient/community patient services	
Queensland	1300 725 537 (Doctor and nurse practitioner) 1300 725 527 (Nurse and allied health professional)	Advice hotline	24/7
South Australia	1300 673 122	Palliative care support line (for clinician use only)	24/7
Tasmania	(03) 6166 8308	Doctor to doctor advice and support	4:30pm–10:00pm Monday–Friday. 8:00am–4:30pm weekends, public holidays
Victoria	1800 360 000	For healthcare workers	7:00am–10:00pm everyday
Western Australia	1800 573 299	Anyone	9:00am–5:00pm 7 days a week