

Appendix 12: Case conference evaluation (Families)

Now I would like to ask you about the palliative care case conference you participated in.

1. What did you find most helpful about the case conference?

2. What could be improved? Is there anything the facility staff could do to make this a better experience for families?

3. Did you complete the brief family survey prior to the case conference? Y/N/Not sure

[INTERVIEWER: if no or not sure, explain the form and its purpose: 1 page form asking you to write down any issues/concerns and/or questions so these can be addressed at the palliative care case conference; completed prior to the case conference]

4. Would you recommend the facility continue to use this survey with families? Y/N/Not sure; May I ask your reasoning for this?

5. Did you raise any issues or concerns at the case conference? Y/N/Not sure

6. If yes, do you feel these issues or concerns were acted upon by facility staff? Y/N/Not sure

7. If no or not sure, could you tell me a bit about that:

8. Were any questions you had answered to your satisfaction? Y/N/Not sure/I had no questions

9. If no or not sure, could you tell me a bit about that:

10. Do you feel that your views/wishes were respected during the case conference? Y/N/Not sure

11. If no or not sure, could you tell me a bit about that:

12. Did you feel you received enough information about your family member's care?

More than was needed

Less than was needed

Right amount

13. Could you provide comment:

14. Would you recommend the facility continue conducting palliative care case conferences with other families? Y/N/Not sure; May I ask your reasoning for this?
