

CLINICAL USES: PATIENT AND CARER SUPPORT

- Patients and carers will look for information on the internet. Where should they look? How can they tell whether it is trustworthy?
- What resources can you give families to facilitate conversations?



Go to the [For Patients and Families](#) section in the CareSearch website. There is information written specifically for patients, carers, families and friends on many issues relating to palliative care. These pages can be downloaded and used for patient education. Clicking on the printer icon converts the page to a print ready format.

You could give patients the web address so they can look at material when they have time or when they are ready. There is a brochure and a bookmark about the website that you could include in patient information. There is an [order form](#) available on the website.

Population health looks at social, environmental and behavioural determinants of health and health service delivery in Australia. Some groups may have particular needs due to where they live, their age or their cultural background. Information on supports and resources is provided in the [Specific Groups](#) pages.

Patients are increasingly likely to be looking for information on the internet. You can suggest that they use some of the websites listed within Finding Services as they have been checked by Australian health professionals for their quality. You can also help them to learn more how to tell a site is trustworthy and there is reliable information by directing them to [Finding out more](#). These pages are written for consumers to help them know what to check for when searching on the web.

CareSearch is an online resource funded by the Department of Health and Ageing to help clinicians and consumers find relevant evidence about palliative care. Available now at www.caresearch.com.au